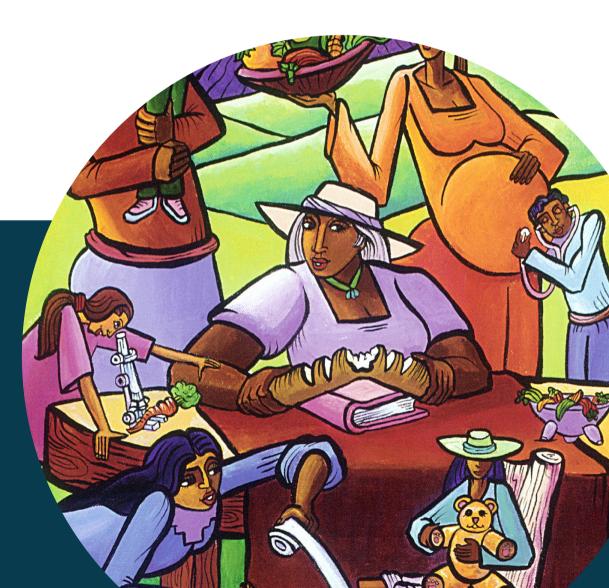
TEPEYAC COMMUNITY HEALTH CENTER



GRATITUDE REPORT FOR 2020



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# Letter from the CEO

Dear Tepeyac Community Health Center supporters,

With the unprecedented challenges brought on by the COVID-19 pandemic, Tepeyac Community Health Center remains rooted in our belief that access to affordable healthcare is a human right and a community safeguard. We continue to provide culturally responsive care to all persons, regardless of ethnicity, insurance status, or ability to pay. Throughout the pandemic, our providers, staff, and volunteers rose to the occasion time and time again to ensure that our patients' needs were met and that they continued to benefit from our integrated model of care.

In early March of 2020, we shifted to provide telehealth services to protect the health of our staff and patients, and to minimize the spread of the virus. This included, for the first time, offering telehealth visits via video chat or phone for medical and behavioral health care.

Despite these challenges, in 2020 Tepeyac maintained its focus on growth and innovation as indicated by the following achievements:

- Broke ground on our new clinical facility in the Elyria-Swansea neighborhood that will help Tepeyac achieve a projected tripling of annual patient visits to 52,300 by 2028. The new clinic will feature a pharmacy, 20 medical exam rooms, six dental operatories, two procedure rooms, six counseling and therapy rooms, dedicated space for art and play therapy, a group therapy room, and a large community activity space.
- Recognized by the Centers for Disease Control and Prevention (CDC) as a Million Hearts Hypertension Control Champion for our success in helping patients control hypertension.
- Recognized by the Health Resources and Services Administration (HRSA) as a Health Center Quality Leader for overall clinical performance in the top 20% of all health centers nationwide.
  HRSA also recognized Tepeyac as a Clinical Quality Improver, as a Patient Centered Medical Home (PCMH), and as a center Advancing Health Information Technology (HIT) for Quality.
- Implemented a Food Prescription pilot program whereby we provide food vouchers to patients experiencing economic instability and food insecurity.

On behalf of all the patients we serve, we express our heartfelt gratitude to our steadfast friends and supporters, including the many foundations, government agencies and community partners who stood by us over this past year and lifted us up when we needed it the most!

Muchísimas Gracias.



**JIM GARCIA** Chief Executive Officer







Shifting from Clinica Tepeyac to Tepeyac Community Health Center was more than just a name change. While Clinica Tepeyac reminds us where it all began, Tepeyac Community Health Center represents how far we have come and the exciting changes with a whole new building, new programs, new services and more tools available to our patients and the community.

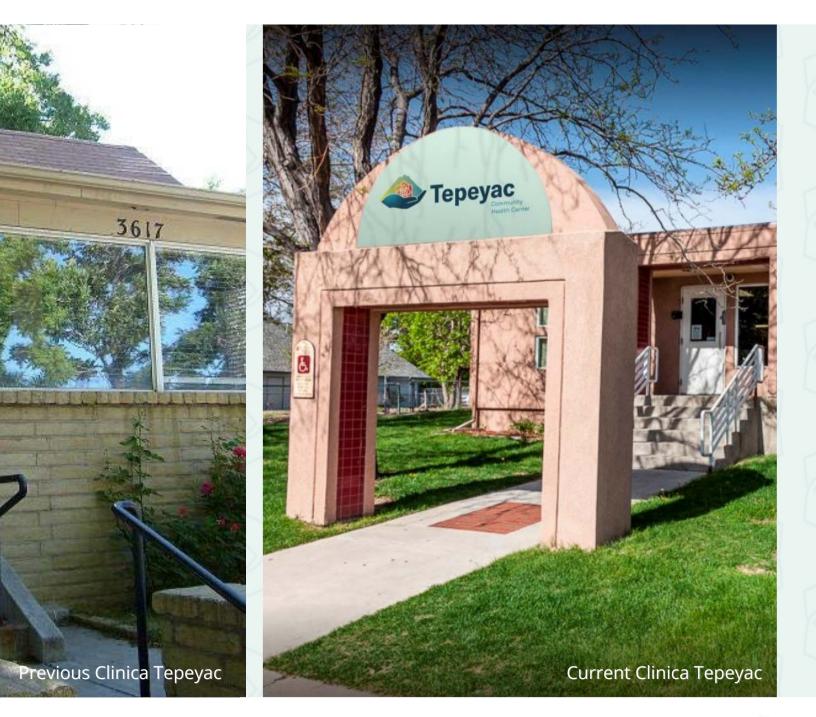
To learn more about the beginning of Clinica Tepeyac, please watch the video below:





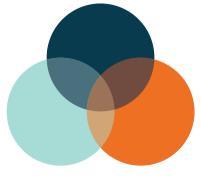












# MISSION · VISION · VALUES



## **Mission**

Inspire health, wellbeing, and humanity in our community, through all of life's stages.

# Vision

We envision a healthy community with access to regular and ongoing health care. As we expand our reach and bring cultural competency into the community, we strive for exceptional, trustworthy care that empowers our patients, decreases routine visits to emergency rooms, and creates healthier families overall.

## Values

## Dignity

Tepeyac Community Health Center respects the inherent dignity of each person. We are sensitive, inclusive, and empowering in our relationships with others.

## Integrity

Tepeyac Community Health Center values authenticity and consistency. We are genuine, reliable, and dependable providers.

## Quality

Tepeyac Community Health Center values excellence. We consistently provide the best care possible.





# SERVICES WE PROVIDE





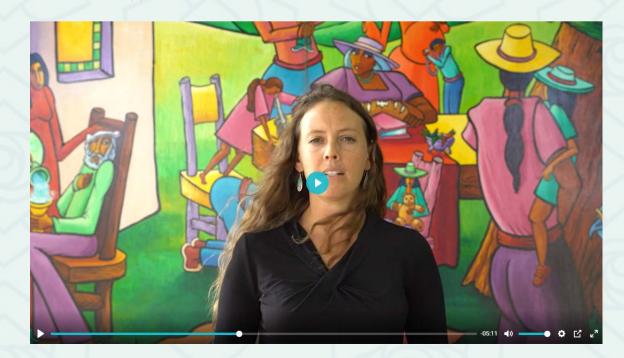
Tepeyac patients have access to a number of high-quality, evidence-based programs to support their health and wellness, including:

- Children's Health
- Pregnancy & Women's Health
- Men's Health
- Dental Care
- Preventative care: annual adult and pediatric exams including bone density screening; immunizations; mammograms through the St. Joseph Hospital Mammography Van, STI (sexually transmitted infections), and pregnancy testing
- Managed diabetes care including: a health coach, discounted medication, diabetes management classes, exercise & healthy cooking classes, and patient navigation
- Personal health coaching: Individualized health plans and ongoing support to promote patient activation (i.e., the skills, knowledge and confidence patients need to manage their health)
- HIV/AIDS managed care
- Referrals for specialty care at reduced costs

• Screening and enrollment for Medicaid, including presumptive eligibility, and CHP+ enrollment All paid clinic providers and staff who deliver services directly to patients are bilingual.

> "Tepeyac is not just a health clinic. They give you courses and advice according to your condition. It is important for people to know that they won't only get treated for their condition here, but that they will also receive complete and comprehensive services in other areas as needed."

> > Edubijes A. - Tepeyac patient







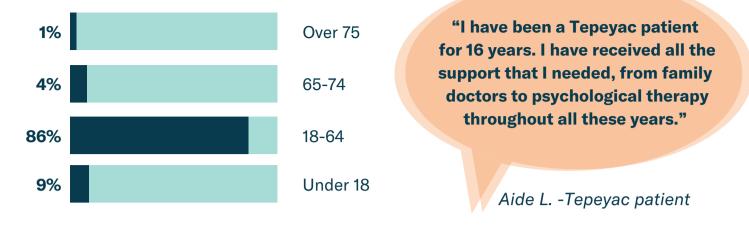
# WHO WE SERVE

#### BY THE NUMBERS





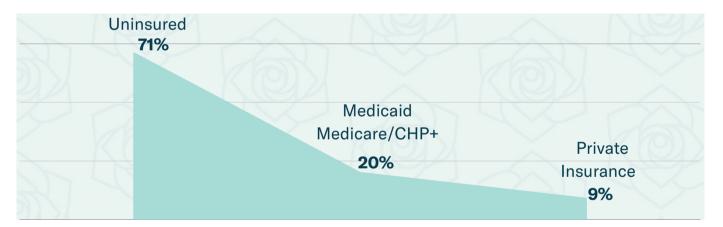
#### **Patients by Age**



#### **Patients by % of Federal Poverty Level**



#### **Patient Insurance Status**



#### By the Numbers

- **3,286** Unduplicated Patients
- **1,131** Health Education and Case Management Visits
- 240 Patients/496 visits Well Child Checks
- **4,914** Behavioral Health Appointments
  - 386 COVID-19 Tests\*
- \star 5,047 Telehealth

1

**10,167** Clinic Visit Appointment



# **TEPEYAC 20**

## 2020 became the year of the Virtual Event! We were Tortillas for Tepeyac



## **Tortillas for Tepeyac**

Tortillas for Tepeyac changed quickly from an in-person event to a virtual event as the world shut down in early 2020. Luckily, we were able to pivot to an online event in a matter of weeks. Our Celebrity Rollers competed from the comfort of their own kitchens and Tepeyac was able to reach more people through our social media channels.



# **20 EVENTS**

e fortunate enough to be able to produce two events, and the Adelante 5k!



## **Adelante 5K**

The ¡Adelante! 5K Run/Walk, Community Expo also went virtual in 2020. The goal being to increase healthy living behaviors for families and increase opportunities for active living in Denver and surrounding areas. We virtually hosted individuals, family teams and corporate teams all participating in support of Tepeyac and the patients we serve!





## **Board of Directors**

**Jim Garcia** Chief Executive Officer

**Dr. Pamela Valenza** Chief Health Officer

**Dr. Linda Osterlund** Board President

**Candy Hernandez** Board Treasurer / Consumer Member

**Carlos Contreras** Assistant Board Treasurer / Consumer Member

Ludy Esperanza Chacon Board Secretary / Consumer Member

Jaqueline Morales-Lozano Assistant Board Secretary / Consumer member

**Dr. Gilbert Vigil, DDS** Board Member



Yuvicela Garcia-Diaz Consumer Member

**Rita Toro** Consumer Member

Jesse Ogas Co-Vice Chair

**Dr. Harvey Bograd, MD** Co-Vice Chair

John Bauer Martinez Board Member

Juana Maldonado Consumer Member

Steve Chavez Board Member

Dr. Samit Shah Board Member





Individuals

Adrianna Abarca Marco Abarca Sonia Adame Jandel Allen-Davis **Neal Anderson** Max & Elaine Appel Noah Atencio & Diana Lopez-Atencio Karen Aviles Patricia Baca Allyson Bailey Lisa Bailey Patricia Barela John & Trudy Bauer-Martinez **Buck & Janelle Blessing Rachelle Bodnar** Harvey & Katya Bograd Larry Bograd Jacqueline Bove **Ingrid Burnett** Alfredo Cardenas Kathy & Larry Chase Steve & Martine Chavez Maribel Cifuentes **Betsy Clark** Valerie Clausen Marcus Cole Jeannette Cooper **Roger Corbman** Efrain Davila & Ana Lara Roca **Cynthia Delaney Robert Donohue** Peter Durst Avijeet Dut Matt Dyer Scott Dyk **Michael Easton** Carl & Nancy Eklund Jim & Beth Elland

Kenneth Epstein Alexia Eslan **Terence** Fagan Dan Feldman Steven Fendrich Jesse Fillerup Lee Fisher-Rosenberg John Flaherty Barbara Fonda Joe Fortna **Tony Frank** John Gabbert Shannon Gallegos Jim Garcia & Gloria Padilla de Garcia Michael Glade **Barrie Goettsche** Donna Goldin-Evans **Thomas Gougeon** Nancy Grandys-Jones John Grange **Tim & Christine Griggs** Gary Grunwald & Rita Axford Jana Guymon **Robert Haberkorn** Gretchen Hammer Sonya Hansen Dane Harbaugh Sz-Min Harley **Ryan Harris** Jane Hebert Ronald Hellbusch **Rufina Hernandez** Paula Herzmark Leonora Hill Jocelyn Hittle Sarah Hogan Martha Holloway

Patty Holloway

Janet Houser Pennev Hsieh Patrick Huffer William Huffer & Brooke Alt John & Karen Ikard Jim Kelley & Amie Knox Angelina Kim Robert Kirby & Brownlee McKee **Robert Kirkpatrick** Susan Kirkpatrick Brian LaCarrubba Jacqueline Lang Thomas Larkin Kate Larson Elizabeth Lee **Doug Linkhart** Patricia Litvak & Susan Johnson Harold Logan Loretta Lohman Armando Lopez **Barrett Lucero Dennis Macauley** Isabelle Mackesey Nick & Kathleen Madsen Dave & Nilsa Mahon **Audrey Martinez David Martinez** Judith Martinez Patricia McMahon Kathryn Meyer Veronica Mitchell Sue Moening Sung Moon Gary Moore & Jane Constain Ann Murphy Jeffrey Nathanson Matt Nawrocki Cara Neth

Ronald Neufeld Jesse Ogas Nancy Olona Dirk & Deb Olson **Denise Ortega Yolanda** Ortega Linda Osterlund **Catherine Owens** Luis Parente-Rios Melinda Pasquini Kate Paul Federico & Cindy Peña **Christine Perreault** Monica Peterson Jim Petri Fred Pitroff Leslie Plotkin Gary & Lorena Poling Melinda Pollack Jack Pottle **Cindy Prado-Gutierrez Barbara** Prowe John Ouinn Eddie & Susan Robinson Diana Roca Jeff Rosler Ken Salazar & Hope Hernandez Salazar Mever Saltzman **Rudy Sanchez Esteban Sandoval** Mike Sawaya Susan Scherer Markus Schneider **Catherine Schuster** Dan & Catherine Scott Samit Shah **Robert Shedd David Shelton** Anita Shen Jennifer Shepard **Ashley Shontz** Christa Smith Jamie & Anne Smith **Emilia Sordillo** Alwin Steinmann Kathy Stephens

**Rachel Stephens** Cori & Tyler Streetman Jeff Susor Ann Taylor Elena Thomas Faulkner Kevin Thompson Scott Thompson Shaun Thompson Lorenzo Trujillo & Ellen Alires-Trujillo Darrell Vigil Martha Warren Joe & Kristin Weber Donna Werner Elizabeth Winchester **David Yetter** Steven Young

## Businesses & Organizations

Abarca Family Fund **Anschutz Foundation Barton Family Foundation Boettcher Foundation** Cancer League of Colorado **Cara Foundation** Carie Freimuth and John Hughes Family Fund **Caring for Colorado Foundation Carson Foundation** Church of Jesus Christ of Latter-Day Saints Colorado Access Colorado Community Health Network Colorado Health Access Fund **Colorado Health Foundation** Colorado Trust **Columbia Ventures Community Health Provider Alliance COPIC Insurance Agency** Denver Active 20-30 **Denver Foundation Department of Transportation & Infrastructure** FirstBank **Fit Theorem** 

Harper, Hofer, & Associates, LLC Hayes Foundation Ilse Nathan Foundation, Inc Jo Marie & George Dancik Charitable Fund **Iviation** Kaiser Permanente Kemp Family Fund Klau Family Fund Leevers Supermarkets, Inc. Mabel Hughes Trust **Mission Yogurt** Monica Perez Enterprise, LLC Network for Good **Optumcare Management, LLC** Pacific Western Bank Patlow Fund **Ready Foods Regis University Ripple Affect, LLC Rose Community Foundation** Rotary Club of Denver SE Foundation **RxRevu** SB Clark Companies SendGrid Fund Share Our Strength Shenkel-Tseng Fund Shopworks Architecture Sisters of St. Francis St. Joseph Hospital The Public Good Project **United Health Foundation** UnitedHealthcare of Colorado Virginia W. Hill Foundation Younggren Family Fund Zeppelin Development, Inc. Zeppelin Family Foundation

"I got involved with Tepeyac because as an educator I saw what happened to children and families who didn't have adequate health care. From early on, Tepeyac has been meeting the needs of Latino families."

Patricia Baca, PhD





# FINANCIALS

### FINANCIAL POSITION





#### **TOTAL ASSETS**

\* \$8,469,914 Current Assets \$3,883,722 PP&E, Net Long Term Assets \* **\$10,238,632** Other Assets \$22,592,268 Total Assets

#### Total Liabilities & Net Assets

Net Assets

\$1,485,892 Current Liabilities 📩 📩 \$2,562,922 Unrestricted \* \$13,919,653 Long-Term Liabilities 🔺 \$4,623,801 Designated + \$15,405,545 Total

- \$7,186,723 Total

#### **\$22,592,268 TOTAL LIABILITIES AND NET ASSETS**

#### **REVENUE & EXPENDITURES**

#### Revenue

\$2,078,649 Philanthropy 1 \* \$966,451 Patient Revenue \$2,828,638 Earned Income \$86,488 Other Income \* \$5,960,226 Total

#### Expenditure

- \* \$3,427,184 Program Services
- **\$1,474,069** Administration & General
- \$1,040,750 Fundraising & New Clinic \* **Project Costs** \$5.942.003 Total

#### **\$18,223 TOTAL REVENUE OVER EXPENDITURES**

\$6,846,117 BEGINNING NET ASSETS \$7,186,723 ENDING NET ASSETS





### www.Tepey

# Clinic

5071 Lincoln St. Denver, CO 80216 Phone: (303) 458-5302 Fax: (303) 433-7452





## achealth.org







Inspiring health, wellbeing, and humanity in our community, through all of life's stages.